



## product and service update

Survey On The Spot has debuted as a mobile service for restaurants and other businesses to collect customer feedback via iPhone, iPad, iPod or smartphone while guests are on a company's site. The service aims to capture feedback, guest satisfaction surveys, customer comment cards and other types of surveys and is focused on providing management with immediate feedback, as clients receive an e-mail five seconds after feedback is submitted. For more information visit [www.surveyonthespot.com](http://www.surveyonthespot.com).